

GRANT INFORMATION

Title:	Virtual Assistant
Instrument:	Urgent grant
Implementing entity:	Business Advisory Center Mitrovica North
Contacts (address, email, phone number, website):	Cika Jovina street, Mitrovica North pscms@ymail.com +381 66 9083 589
Duration of the grant:	Start date: 01.12.2020 End date: 31.05.2021
Total budget of the grant (EUR):	4850.00 EUR
Budget supported from EJA Kosovo program (EUR):	4850.00 EUR
Target groups:	Elderly Ethnic minorities People with disabilities
Geographical scope:	Mitrovica North
Summary of the grant:	Given the fact that we are currently in the midst of an epidemiologically risky situation that will continue in the coming period, we believe that our intervention within the Virtual Assistant project will provide a quick and easy solution for our fellow citizens. Specifically, in the six-month period, our team will enable the acquisition of personal documents and/or over-the-counter payments without the obligatory presence in the building/municipality of North Mitrovica, ie through our volunteers. Personal documents include excerpts (birth certificate, marriage certificate, citizenship certificate, family union certificate, residence certificate), certificates (certificate of residence, proof of death, correction or change of name and surname), birth registration and death registration.

Co-financed by: