

Prishtinë, 21.02.2017

SQARIMET NË PYETJET E OFERTUESËVE POTENCIAL

Duke i u referuar **Ftesës për oferta për Zhvillimin e softuerit për Sistemin e Menaxhimit të Informatave (Ref.no.: 02/KCSF/2017)** dhe afatit të paracaktuar për kërkesë për sqarime, Fondacioni Kosovar për Shoqëri Civile (KCSF) publikon sqarimet e mëposhtme sipas pyetjeve të ofertuesve potencial në gjuhën e pranuar:

Pyetje 1: *On future stages of development, a simple module will allow access to the Civil Social Organizations through username and password to update certain information (periodically, when requested). Having in mind the first request that this application would be used only for internal use, with no access from outside (internal network), should we consider that in particular cases there will be access from outside or you meant something else? Please elaborate?*

Përgjigje 1: **As stated in the point 2.2 of Introduction chapter, software will be accessed only from internal network. Only after the platform is fully functional and live, CS members should be able to access the surveys and organizational profile update (and possibly UC14 on the final stage).**

Pyetje 2: *Are those questions managed by the administrator of the system?*

Përgjigje 2: **Questions related to input from organizations should be managed by KCSF administrator. Administrator should have the possibility to limit the number of words or characters in the answer fields, to set them as mandatory and to set the validity of answers for certain period of time. After expiry of validity, two scenarios should come into action:**

- 1. Questions with expired answers appear automatically on any new survey that is created for that organization.**
- 2. If there are no surveys for that specific organization, system should prompt the user (CS organization in this case) to update those answers as soon as the user logs in.**

Pyetje 3: *Image 6 TNA shows that the module will have the app for coaching, training and CS. Could you please elaborate in more details each one of the application to be developed? Such as fields to be used, workflow to be followed etc.*

Përgjigje 3: **TNA image refers to application forms (and not app). The application form will be based on the questions provided and filled by KCSF (UC16, UC17, UC18).**

Pyetje 4: *Use Case ID: UC-6*

Actor presses the new Profile Button

Postconditions:

- 1. Organizational profile will be created.*
- 2. Organization may continue with the Questionnaire.*

We suppose that the profile created will have some fields to be filled by the actor? If yes should this profile prior be approved by the administrator, or he/she can immediately continue with the Questionnaire?

Përgjigje 4: **Organizational profile for CS is created by KCSF member (UC1, UC6). Existing organizational profile with username/password is a precondition for a CS member to access the questionnaire (UC13)**

Pyetje 5: *Actor presses the save button, organization is already in the database*
1. System will prompt that organization already exists in the database.
2. Actor presses cancel.

This gives us to understand that from one organization there can be only 1 person that can fill up the questionnaire?

Përgjigje 5: **The question is related to UC6 for CS registration process, which is handled by KCSF member. System should prompt if KCSF member (actor in this case) attempts to create organizational profile for organization that already exists. Each registered CS is allocated with 1 username/password through which they access the questionnaires for that organization.**

Pyetje 6: *Can they fill the same questionnaire more than just one time?*

Përgjigje 6: **Unless the KCSF admin unlocks the questionnaire, CS members should not be able to fill the same questionnaires more than once. However, the KCSF administrator should be able to reuse old questionnaires (to edit, add and remove fields) in order to create a new questionnaire.**

Pyetje 7: *Use Case ID: UC-7*
To edit the form

Trigger: Login Page -> CSI -> Organization -> Edit
Preconditions: Filled hard copy form is required.

This means that without administrator's approval (that the hard copy is delivered) he/she could not edit the form? If we have misunderstood the requirements, please elaborate?

Përgjigje7: **UC7 process is handled by KCSF member and a precondition for this process to have hard copies of forms that justify this process. CS members are not actors in this process.**

Pyetje 8: *Use Case ID: UC-10*

Editing an uncategorized question

Can you edit a question after is published and someone has already filled the questionnaire?

Përgjigje 8: **KCSF members should be able to edit/add new questions. Old questionnaires that have already been filled should remain in database.**

- Pyetje 9:** *Use Case ID: UC-14*
Description: CS organizations apply for grants in KCSF. KCSF registers this with a form. Could you please provide more details of what this form contains? Fields, workflow etc.?
- Përgjigje 9:** **Form will contain questions related to Grants. It will be provided by KCSF and will contain mandatory fields to be filled with project/administrative data that are specific for each grant scheme within KCSF (title, budget, timeframe, target groups, etc.). It may be useful to plan for UC14 to be filled in by a CS member after the platform is fully functional (if KCSF decides so).**
- Pyetje 10:** *Use Case ID: UC-16*
Description: CS organizations are able to apply for coaching. KCSF member registers it. Could you please provide more details of what this form contains? Fields, workflow etc.?
- Përgjigje 10:** **The form will be provided by KCSF and will contain mandatory fields to be filled in by KCSF members.**
Eg:
http://kcsfoundation.org/repository/docs/Forma_per_keshillim_gjate_punes.docx
- Pyetje 11:** *Use Case ID: UC-24*
2. Reports -> New
3. A wide range of filters will be presented where user can generate a desired report (based on access that he/she has)
Do you have a list of filters to be developed?
- Përgjigje 11:** **Filters will have to be related to specific fields in the forms that KCSF will provide.**
- Pyetje 12:** *On future stages of development, a simple module will allow access to the Civil Social Organizations through username and password to update certain information (periodically, when requested) (Page 5, Title 1.8).*
Could you please elaborate in which stage this module is planned to be developed?
- Përgjigje 12:** **This module is foreseen after the functionality of the other modules is tested. Initially the CS will access (with user/pass) the questionnaires and surveys through links that KCSF provides. In the final stage, the platform will go online and CS members should be able to access this module through web in order to update certain information and access questionnaires. At this stage, we may also seek to give access to CS members for UC14 (to fill in the application for grants).**
- Pyetje 13:** *Does this mean that CS member will have limited access to the system or they can access it at any time?*
- Përgjigje 13:** **After the platform is fully functional, it will be accessible online but the level of access for CS members is very limited. They should however be able to update their organizational profile after the expiry of validity of answers or after KCSF administrator allows such action.**

Pyetje 14: *Software must run on Linux and should be written in Java or other JVM based languages. (Page 5, Title 1.9).*

Knowing that PHP is JVM language, can we propose PHP as a technology in our proposal?

Përgjigje14: **We are open to other technologies and solutions given that the required functionality is maintained.**

Pyetje 15: *It should store its data on a relational DB which then an internal DB Administrator can access it for internal purposes. (Page 5, Title 1.9).*

Are we open to propose a RDBMS or you have a preference such as MySQL, SQL, PostgreSQL?

Përgjigje 15: **We are open to other technologies and solutions given that the required functionality is maintained.**

Pyetje 16: *Scenario: Change Password*

Use Case ID: UC-2

Frequency of Use:1 per year

Could you please elaborate, the requirement for 1 per year? Does this mean that if a user wants to change the password twice during the week should not be allowed?

Përgjigje 16: **There should be a mandatory period to change the password, however KCSF members should be able to change their passwords at any time.**

Pyetje 17: *Më saktësisht, ju lutem na tregoni se a do bëhet vlerësimi final në bazë të çmimit më të ulët, apo keni menduar ndonjë "weighted average" skemë?*

Përgjigje 17: **Kriteret e vlerësimit për ofertat e pranura do të përbëhen nga një mesatare e peshuar të elementeve të mëposhtme:**

- **Propozimi teknik – mesatare e peshuar – 40%**
 - **Vlerësimi i planit të implementimit dhe fazave të implementimit (20%)**
 - **Specifikat e softuerit dhe llojit të licensës (20%)**
- **Oferta financiare – mesatare e peshuar – 40%**
- **Portofolio ose CV e punëve të kualifikuara – mesatare e peshuar – 20%**

Pyetje 18: *Cila është koha e paraparë e realizimit (Data ideale i fillimit të projektit, dhe ajo ideale e aktualizimit Live)?*

Përgjigje 18: **Fillimi i zhvillimit të platformës duhet të jetë në Prill 2017 ndërsa afatet kohore për realizimin e projektit duhet të jenë të specifikuara në ofertën e dërguar.**

Pyetje 19: *Gjuha programuese është cekur të jetë JAVA. A është kjo definitive apo mund të perdoret cdo gjuhë tjetër më e pershtatshme për këtë projekt?*

Përgjigje 19: **Jemi të hapur ndaj solucioneve dhe teknologjive tjera, me kusht që të ruhet funksionaliteti i platformës.**

Pyetje 20: *Në termat e referencës ceket: Software has to run on Linux and should be written in Java or other JVM based languages. A është i pranueshem zhvillimi i softuerit në PHP?*

Përgjigje 20: Jemi të hapur ndaj solucioneve dhe teknologjive tjera, me kusht që të ruhet funksionaliteti i platformës.

KCSF falënderon të gjithë ofertuesit potencial që kanë treguar interesim në ftesën për oferta me numër të referencës 02/KCSF/2017 dhe njëkohësisht njofton se kërkesat e mëtutjeshme pas afatit të paracaktuar nuk do të trajtohen.

Mirëpresim ofertat tuaja!

Me respekt,
KCSF